VMIA Portal
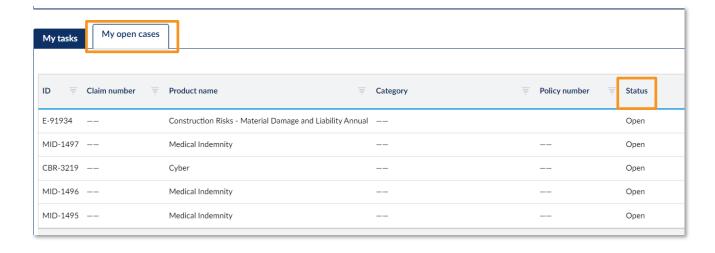
How do I check the status of a claim online?

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vmia

My tasks	My open cases				
ID	**Claim number**	**Product name**	**Category**	**Policy number**	**Status**
E-91934	––	Construction Risks - Material Damage and Liability Annual	––		Open
MID-1497	––	Medical Indemnity	––	––	Open
CBR-3219	––	Cyber	––	––	Open
MID-1496	––	Medical Indemnity	––	––	Open
MID-1495	––	Medical Indemnity	––	––	Open

My tasks	My open cases			
ID	**Claim number**	**Product name**	**Category**	**Polic**
E-91934	––	Construction Risks - Material Damage and Liability Annual	––	C00
MID-1495	––	Medical Indemnity	––	––
CBL-3340	––	Combined liability	––	––
FNOL-16073	––	Property	––	C00
FNOL-13315	––	Directors & Officers Liability	––	C07

Step 1. On the homepage, scroll down and click on '**My open cases**'. In this view, you can see your active and complete claims. Refer to the **'Status'** column to check the status of a given claim.

Tip: Click on the **'My tasks'** tab to see actions you need to take e.g., your invoices, policy quote approval.

Tip: If you need to enquire about a claim, you can use the claim or policy number for easy reference.

Tip: You can apply filters to the list by clicking on the funnel icon beside the column title.