



VMIA Portal

How do I assign admin permissions to an existing user?

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Client portal - Amb Testorg1

Amb Testorg1

View organisation profile

Switch organisation
Amb Testorg1




My policies | My renewals | My claims | My Invoices | Assessment in

Policy state: Current | Upcoming | Previous

Step 1. Click on 'View organisation profile'.

Note: If the contact has not yet been added to the portal, follow the steps outlined in the guide called, 'How do I add additional users?'

Contacts

First name	Last name	Contact ID	Email	Status	Portal access	
Tester01	VMIA	CONT-1537	Test Organisation	ACTIVE	Yes	 Update
VMIA1	test1	CONT-1626	Test Organisation	ACTIVE	Yes	 Update
Mrs	CEO	CONT-1827	Test Organisation	PENDING-REGISTRATION	Yes	Actions ▾
Rahul	uat	CONT-1847	Test Organisation	ACTIVE	Yes	 Update

Step 2. Identify the contact you want to give admin access to from the list and select 'Update'.

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The screenshot shows a form titled "Account details" with a section for "Account type *". There are two tabs, "Claims" and "Insurance". A dropdown menu is open, showing a list of account types. The "Admin" option is highlighted with an orange box. A "Submit" button is also highlighted with an orange box.

Step 3. Select the drop-down arrow next to the 'Account type' field.

Step 4. Select 'Admin' from the drop-down list.

Step 5. Click 'Submit'. The request will be sent to VMIA for review and approval.

Note: Only portal administrators can assign admin permissions to other users.